

# We Are Saint John

How We Will Joyously Fulfill the Mission  
of the Church



# Agenda

- \* Introduction
  - \* Parish Mission
  - \* Moment of Encounter
- \* Church as Mother
- \* Escalation
- \* Responsibilities



# Introduction: Mission of Saint John

To Know, To Love and To Serve God, in His Church  
and Our Community

**#ToKnow:** Educate and Evangelize

**#ToLove:** Socialize and Include

**#ToServe:** Minister and Diakonia



SAINT JOHN *the* EVANGELIST  
CATHOLIC CHURCH



# We Are Saint John: New Engagement and Communications

- \* “New Wineskin”
  - \* The Past is the Past
- \* All on the Same Team
  - \* One Voice
  - \* Working Together
- \* Positive and Joyous In All Interactions and Communications
  - \* With Each Other
  - \* With All Parishioners



*Every person is the face of Saint John at Every Moment of Encounter – Has the Opportunity to Shine the Light of Our Faith*



# Church as a Mother

- \* Pope Francis urged all parish workers to be warm and welcoming, to listen to people before asking them to fill out registration forms or pay stipends for different services. The church, he said, must have "a heart without limits, but not just a heart: also a certain gaze, the sweetness of Jesus' gaze, which often is more eloquent than many words." – Pope Francis 6/16/2014



# We Are Saint John: Volunteer Communication Process

## \* “On”

### \* Empathy

- \* Listening
- \* Emotionally Understanding
- \* Compassion

### \* Joy

- \* Positive
- \* Enlivened

### \* Engagement

- \* “How can I help?”
- \* “How can I make this work?”
- \* Not about the Paperwork



# We Are Saint John: Volunteer Communication Process

## \* Dealing with Difficult Situations

- \* Empathize
- \* Reduce the Noise Level
- \* Engage the Situation, not the Person



## \* Escalation

- \* Some people want to deal directly with Father
  - \* Must Go Through Tricia
- \* Facilities Team Support
- \* JP for Operational and Financial Escalation



Saint John the Evangelist Church

Thank you so much!!



<http://www.saintjohntheevangelist.com>

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